



## FACT SHEET

- Maynilad Water Services, Inc. (Maynilad) is the water and wastewater services provider for the West Zone of the Greater Metro Manila area. It is the largest water concessionaire in terms of customer base in the Philippines.
- Maynilad is managed by DMCI-MPIC Water Company, Inc. which is owned and operated by Metro Pacific Investments Corporation (MPIC) and DMCI Holdings Inc. (DMCI) and Marubeni Corp. The MPIC-DMCI consortium took control of Maynilad on January 24, 2007.
- Maynilad's concession area covers a total of 540 square kilometers.
- Maynilad operates and maintains 3 water treatment plants, 20 wastewater plants, 28 pumping stations, 32 reservoirs, 8 mini-boosters, 30 on-line boosters and 7,675 kilometers of water pipelines.
- Maynilad's customer base has expanded to 1,358,758 service connections or more than 9.4 million people.
- 98.3% of Maynilad customers enjoy 24-hour uninterrupted water supply. 100% are provided with water service at an average of 7 pounds per square inch (psi) pressure.
- After launching one of the largest and most ambitious NRW reduction programs in Asia, Maynilad successfully brought down its non-revenue water (NRW) level to 31.7% by the end of December 2017.
- Maynilad is an agent and contractor of the Metropolitan Waterworks and Sewerage System (MWSS) for the West Zone of the Greater Manila Area, which is composed of the cities of Manila (certain areas), Quezon City (certain areas), Makati (certain areas), Caloocan, Pasay, Parañaque, Las Piñas, Muntinlupa, Valenzuela, Navotas and Malabon—all in Metro Manila; the cities of Cavite, Bacoor and Imus, and the towns of Kawit, Noveleta and Rosario—all in Cavite Province.

*All figures as of December 31, 2017*