



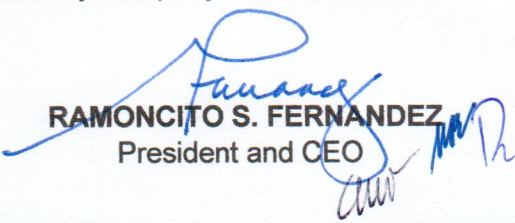
QUALITY, ENVIRONMENT, ENERGY, SAFETY AND HEALTH POLICY

Maynilad Water Services, Inc. (Maynilad), the country's leading water solutions company, is committed to provide quality, safe, and continuous water supply, service excellence, environmental protection, energy efficiency, and personnel safety and health in the workplace.

We shall continually improve the resilience, water quality and reliability, cost-effectiveness, energy performance, and environmental sustainability of our operations and services by implementing an integrated management system (IMS) compliant with legal, regulatory, contractual, and other requirements to which Maynilad subscribes.

In pursuing our business objectives, we shall:

- provide reliable and high-quality water treatment and distribution, sewerage and sanitation services at a fair price to meet the needs and expectations of interested parties;
- minimize and manage the adverse impacts of our operations on the environment by optimizing the use of energy and our resources, reducing the generation of waste, and controlling the emission of pollutants to air, water, and land;
- optimize the ownership and operation of our assets through proper life cycle management with focus on performance, cost, and risk in order to derive value for Maynilad and its stakeholders;
- ensure the availability of information and necessary resources;
- purchase energy-efficient products and services including energy-efficient designs to improve energy performance;
- enhance the personal and professional well-being of our employees by providing training and support to maintain a competent workforce that is conscious of what the organization wants to achieve;
- protect the health and safety of our employees, contractors, visitors, and neighboring communities by designing and executing systematic programs that will prevent work-related injuries, illnesses, and emergencies;
- promote a systematic risk management framework;
- create and embrace a culture that encourages employees, contractors, suppliers and stakeholders to conduct activities in a responsible manner including the management of risks; and
- review regularly our IMS to ensure its continuing suitability, adequacy, and effectiveness.


RAMONCITO S. FERNANDEZ
President and CEO

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