




QUALITY, ENVIRONMENT, ENERGY, SAFETY AND HEALTH POLICY

Maynilad Water Services, Inc. (Maynilad), the country's leading water solutions company, is committed to provide quality, safe and continuous water supply, service excellence, environmental protection, energy efficiency and to personnel safety and health in the workplace.

We shall continually improve the water quality and reliability, cost-effectiveness, energy performance and environmental sustainability of our operations and services by implementing an integrated management system compliant with international standards. In pursuing our business objectives, we shall:

- Comply with legal, regulatory, contractual and other requirements to which the organization subscribes to, and the needs of our management systems;
- Provide reliable and high quality water treatment and distribution, sewerage and sanitation services at a fair price to meet the needs and expectations of our customers;
- Minimize and manage the adverse impacts of our operations on the environment by optimizing the use of energy and our resources, reducing the generation of waste, and controlling the emission of pollutants to air, water and land;
- Commit to ensure the availability of information and of necessary resources;
- Support the purchase of energy efficient products and services including energy efficient designs to improve energy performance;
- Enhance the personal and professional well-being of our employees by providing appropriate training and support thereby maintaining a competent workforce that is quality, environmental, energy, health and safety conscious;
- Protect the health and safety of our employees, contractors, visitors and neighboring communities by designing and executing systematic programs that will prevent work related injuries, illnesses and emergencies;
- Promote systematic risk management at all levels of the organization;
- Create a culture that will encourage all our employees, contractors, suppliers and stakeholders to conduct their activities in a responsible manner and to manage corresponding risks; and
- Review regularly our integrated management system to ensure its continuing suitability, adequacy and effectiveness.


RAMONCITO S. FERNANDEZ
President and CEO

Revision No.: 7
Date: January 06, 2017

Maynilad Water Services, Inc.
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This is to confirm that the undersigned has read and committed to support the Maynilad QESH Policy.

Signature over printed name & Date

Position Title

Company Name